

Money Mentoring for Practitioners

THE
MONEY
CHARITY

This **4-part course** has been designed to help customer-facing staff, employees, peers or volunteers have an informed conversation about money with the people they support.

The course is made up of 4 x 3-hour sessions (**available virtually or face-to-face**) and is suitable for up to 20 people.

40%

of UK adults don't
feel confident
managing their
money

Topics Covered:

Understanding the Money
Mentor Role (Guidance v
Advice)

Developing the Ability to Have
Good Conversations About
Money

Spotting the Signs of Financial
Distress

Managing Challenging
Conversations

Supporting Yourself as a Money
Mentor

Understanding How & Where to
Signpost to Credible Organisations
Offering Support & Information

For 30 years, **The Money Charity** has been helping people from all walks of life to take control of their finances, become financially capable and achieve **Financial Wellbeing**. As a charity, we are independent and impartial, meaning we never endorse or promote any financial products.

Attendees receive a copy of
our **Money Manual**, our
essential guide to
managing your money well.

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