

The
MONEY
Charity



Money Mentoring For Practitioners

For over 25 years, The Money Charity has been helping people from all walks of life to take control of their finances, become financially capable and achieve Financial Wellbeing. As a charity, we are independent and impartial, meaning we never endorse or promote any financial products.

This 4-part course has been designed to help customer-facing staff, employees, peers or volunteers have an informed conversation about money with the people they support. The course is made up of **4 x 3-hour sessions** (available virtually or face-to-face) and is suitable for up to 20 people.

The Sessions Cover The Following Topics:

Understanding the Money Mentor Role
(Guidance v Advice)

Developing the Ability To Have
Good Conversations About Money

Spotting the Signs Of Financial Distress

Supporting People With Debt

Managing Challenging Conversations &
Supporting Yourself as a Money Mentor

Understanding Where to Signpost to Credible
Organisations Offering Support & Information

All attendees will receive a copy of our Money Manual as a handy guide to making the most of your money, together with a signposting handout detailing the organisations mentioned in the sessions.



<https://www>



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